From: Mike Dent, General Manager
To: David Copello, Sales Manager
Subject: **<<first>> <<last>>'s <<year>> <<make>> <<model>>**
Date: Thursday, July 23, 2026, 1:57pm

David,

Can you try and contact <<first>> for me?

I need a **<<year>> <<make>> <<model>>**, and based on our records, it looks like <<first>> might still own their <<model>>.

We will pay thousands over market value for the vehicle.* I'd like to get this wrapped up soon, I may have a potential buyer for this vehicle.

You may want to print this email and send it off. I'll honor this through **Monday, August 31, 2026.**

Let me know if you get a hold of <<first>> or if I can help reach out.

Thanks!
Mike Dent
General Manager

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*When you bring in your current vehicle, you will receive up to 120% of the fair trade value. The vehicle must be in safe operating condition, with normal wear and tear, and free of paint and body work. The only deductions will be made for mileage (0.15 - 0.75 per mile depending on make, model) and reconditioning. We are not going to "nitpick" your vehicle. The value of used motor vehicles varies with mileage, usage, included accessories and condition. See dealer for details. ^Warranties include 10-year/100,000-mile powertrain and 5-year/60,000-mile basic. All warranties and roadside assistance are limited. See retailer for warranty details.